

Feedback on RFP Webinars 2023

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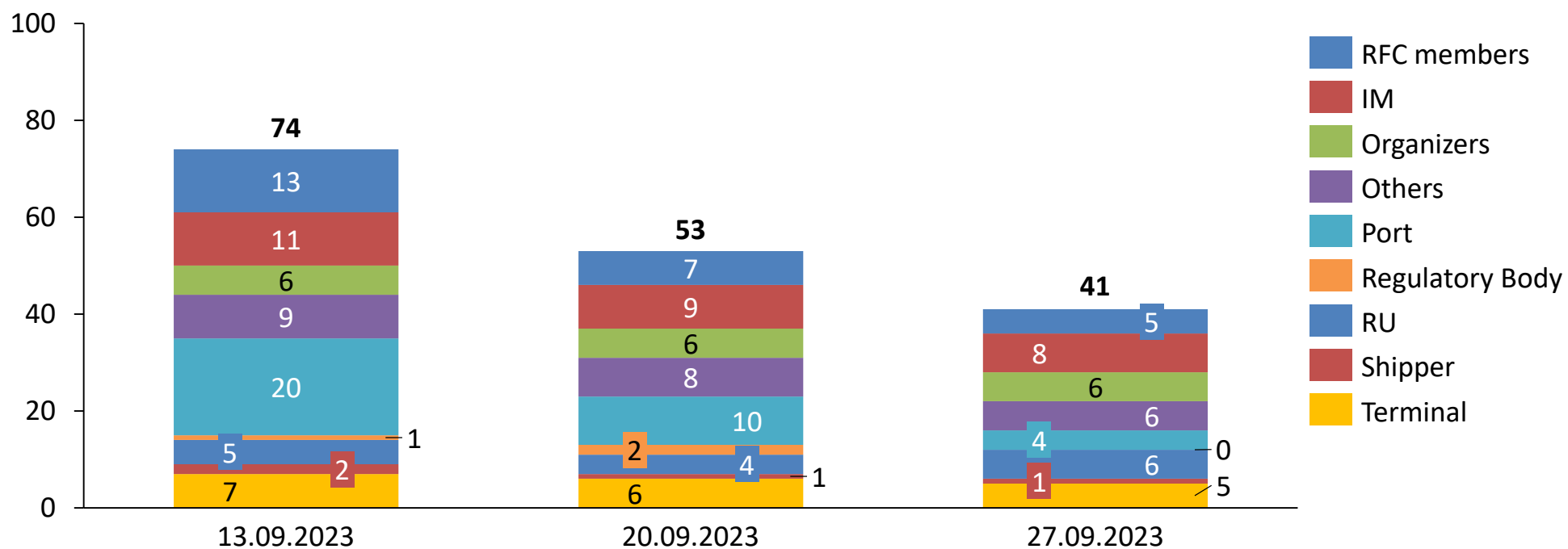
Summary of RFP Webinar Trainings 2023

A series of 3 webinar trainings for service facility owners and operators was offered on 13., 20. and 27.09.2023 by RNE in cooperation with UIRR. The C-OSS of RFC8 initiated the project and, together with the TAG speaker of RFC8, contributed strongly.

- The goal of Rail Facilities Portal is to create transparency about service facilities and access points to rail infrastructure in Europe while complying with EU Regulation 2017/2177.
- The content of the webinars focused on the minimum data requirements for terminals, as well as the data upload and data maintenance to RFP.
- The webinars were recorded (click [here](#) to rewatch or share them with interested parties) and important documents were shared via email and the event website.
- Overall sessions, 168 participants listened to the webinars (excl. the organizers). A slight decrease of participation could be noticed by the last session.
- A feedback questionnaire was sent to participants after the last session. The shared feedback was overall positive.
- Through the webinars and the accompanying promotion of RFP, the TA deliverable 17.5 was fulfilled.



Number and type of participants per session





(Preliminary) Feedback by participants in the survey

The survey period has been extended to October 13th; the preliminary results include 4 responses so far.

- The webinar was evaluated as ‘excellent’ by all respondents due to its comprehensive information from a user-perspective (practical explanations) and its good structure.
- The speakers’ clear and in-depth understanding of the relevant topics and good explanation skills also received ‘excellent’ feedback. Their openness to solve/answer questions was appreciated.
- All participants would recommend the webinar to colleagues and would like to learn more about the Rail Facilities Portal in future.
- Participants suggested to elaborate more on the integration with RIS in the future. The wish was expressed to include dynamic data, particularly about real-time data of trains from/to a terminal (in the long term).